



Welcome to the Teva-Teriflunomide Patient Care ProgramSM

Teva Canada is pleased to introduce the Teva-Teriflunomide Patient Care ProgramSM. A Patient Care Specialist (PCS) will support patients starting Teva-Teriflunomide therapy by offering reimbursement navigation, financial assistance/ copay support. Patients will also receive ongoing nursing support throughout their Teva-Teriflunomide treatment.

If you have any questions about the Teva-Teriflunomide Patient Care ProgramSM, please contact the program at 1-844-527-1217 8 a.m. and 8 p.m. EST.

Additional information and program resources are available at [TevaCanada.com/Teriflunomide-Support](https://www.tevacanada.com/teriflunomide-support).

Enrolling a new patient

Enrolling a new patient into the Teva-Teriflunomide Patient Care ProgramSM is easy. Simply gather the patient's information outlined below and use this [convenient portal to enrol patients](#) in the Teva-Teriflunomide Patient Care Program. You may also enrol patients in the Teva-Teriflunomide Patient Care Program by faxing in a completed enrolment form to **1-844-527-1218** or email it to info@TeriflunomideTevaCanada.com.

[Click here](#) to download enrolment form or visit [TevaCanada.com/Teriflunomide-Support](https://www.tevacanada.com/teriflunomide-support)

The Teva-Teriflunomide Patient Care ProgramSM requires the following patient information:

- Name
- Date of birth
- Address
- Phone number
- Email
- Private insurance coverage details

The enrolment process for a new patient usually takes 10 – 15 minutes. If insurance confirmation is needed, it may take 20 minutes – 1 hour (varies by insurer).

Inform the patient that within one business day after you have enrolled them in the Teva-Teriflunomide Patient Care Program, a Patient Care Specialist will reach out to the patient with a welcome call to:

- Discuss insurance information and reimbursement navigation (what's covered, etc.) *Confirmation of insurance coverage is required before discussing reimbursement.*
- If Special Authorization (SA) is required, the PCS will correspond with the patient's physician to acquire necessary information, then submits to insurer for approval.

Reminder! Be sure to get patient consent prior to enrolling the patient into the Teva-Teriflunomide Patient Care ProgramSM (verbal consent is acceptable). The Patient Care Specialist will also confirm verbal consent on the recorded phone call.



Financial Assistance/Co-Pay

The Teva-Teriflunomide Patient Care ProgramSM can provide reimbursement and financial assistance to eligible patients.

How is the co-pay processed?

Once a patient's coverage is secured, if they require and are eligible for co-pay assistance a Patient Care Specialist will assign a virtual card to the patient to cover the co-pay.

What is a virtual co-pay card?

The co-pay card is a virtual card that is activated when the patient is enrolled into the program and works like a 3rd party insurance plan. The co-pay card is assigned to a specific patient that is enrolled in the program. The patient will not be responsible for presenting their card with each refill.

How is the pharmacist reimbursed?

Adjudication is similar to any other 3rd party private insurance plan.

Adverse Reactions

Adverse events

When necessary, the Teva-Teriflunomide Patient Care ProgramSM will collect patient reports of adverse events and forward to the Teva Pharmacovigilance team.